



THE PHEASANT HOTEL

THE PHEASANT HOTEL CANCELLATION POLICY

BOOKING OF ONE OR TWO ROOMS

A credit card is required at the time of booking to secure your room(s). If the stay is cancelled or amended within 7 days of the arrival date, the full cost of the room applies and will be charged to the credit card that secured the booking.

In the event of a no-show or late cancellation, the total cost of the stay will be charged.

All cancellations or amendments are required in writing from the email address used at the time of booking.

GROUP BOOKINGS (3 OR MORE ROOMS)

A credit card is required at the time of booking to secure your rooms. If booking three or more rooms, a non-refundable £100 deposit per room, per night, is taken at the time of booking. If the stay is cancelled or amended within 14 days of the arrival date the full cost of the rooms applies.

In the event of a no-show or late cancellation, the total cost of the stay will be charged.

All cancellations or amendments are required in writing.

Any rooms booked under the previous cancellation terms will be honoured.