



THE PHEASANT HOTEL

Accessibility Statement

Access for All

The Pheasant Hotel is committed to providing the highest standards of customer care to each and every guest no matter what their different needs may be. We aim to make our hotel facilities available and accessible to all of our guests equally.

To ensure our facilities may be enjoyed by all we offer:

Lowered curb access to the front of the hotel.

The desks at reception are lowered to make them more accessible to all our guests.

Double doors are in place where possible.

One bedroom on the ground floor with a wet room style bathroom.

The heights of the tables and the space between them are at the right height and width for wheelchair users and step-free access to the terrace is available.

We welcome guide dogs to the hotel.

We are a progressive company and will discuss any individual specific needs.

We are also currently sourcing a portable hearing loop system which can be provided by prior arrangement.

Audio and larger print menus are available on request.

Liam McDonnell
General Manager
May 2024