



THE PHEASANT HOTEL CANCELLATION POLICY

BOOKING OF 1 OR 2 ROOMS

Debit or credit card details will be taken to guarantee your room(s) and secure your reservation.

No money will be taken from your card when booking 1 or 2 rooms. If rooms are cancelled less than 48 hours before arrival, the full room charge (Bed and Breakfast) will be incurred for each room unless booked by another guest. In certain circumstances and with suitable notice, it may be possible to change a booking to an alternative date.

We regret that we do not accept American Express nor do we accept payment by cheque.

All cancellations must be received in writing and acknowledged by The Pheasant Hotel.

GROUP BOOKINGS (3 OR MORE ROOMS)

Debit or credit card details will be taken to guarantee your room(s) and secure your reservation.

A deposit of £50 per room will be taken upon booking. If rooms are cancelled the full deposit paid will be forfeited for each room, unless booked by another guest. If rooms are cancelled less than 4 weeks before arrival, the full room charge (Bed and Breakfast) will be incurred for each room unless booked by another guest. Where room bookings are made on behalf of others, the person paying the deposit is deemed to have full responsibility for all the rooms they have confirmed.

In certain circumstances and with suitable notice, it may be possible to change a booking to an alternative date.

We regret that we do not accept American Express nor do we accept payment by cheque.

All cancellations must be received in writing and acknowledged by The Pheasant Hotel.

The Pheasant Hotel Ltd

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