



THE PHEASANT HOTEL

Harome, Near Helmsley, N Yorks YO62 5JG

E-mail reservations@thepheasanthotel.com

Telephone 01439 771241

Accommodation Terms and Conditions Room Confirmations (Other than Group Bookings)

Conditions: A credit card number is required to secure your reservation.

Cancellation Policy: If your room booking is cancelled within 48 hours of your intended arrival date, you will be charged the full (Bed and Breakfast) room rate, unless the room(s) can be re-let at the full brochure tariff. All cancellations must be made in writing and acknowledged by The Pheasant Hotel Ltd.

Group Room Confirmations

Conditions: Where one party reserves three or more hotel rooms, a credit card number is required to secure the reservation and a non-refundable, non-transferable deposit of £50.00 per room must be paid before the booking can be confirmed.

Cancellation Policy: If the entire group booking is cancelled less than 4 weeks before the intended arrival date, the full deposit will be forfeited unless the rooms can be re-let at the full Bed and Breakfast rate. If rooms are cancelled less than 48 hours before arrival, the full room charge (Bed and Breakfast) will be incurred for each room for every room which cannot be re-let at the full room rate. All cancellations must be made in writing and acknowledged by The Pheasant Hotel Ltd.

Christmas and Events Bookings

For our Themed Lunches and Forager Events, involving third party costs, full payment is required at the time of booking. The fee is non-refundable and non-transferrable, although we do not object to substitution of another person in your place.

Christmas Bookings can only be confirmed after the payment of a 50% non-refundable deposit of the Christmas Package Fee.

Group Restaurant and Functions Bookings

Conditions: For restaurant bookings by non-residents for ten or more people, a non-refundable deposit of £10 per person must be paid to secure the reservation. Please note for certain special events, the full event price may be payable at the time of booking.